



CASA GRANDE RESERVE

WELCOME PACKET

Thank you for choosing us.

This packet contains everything you need to give your new Cavapoo the best possible start.

Elizabeth Kelly • 928.278.3980 • info@casagrandereserve.com

WHAT'S INSIDE YOUR WELCOME PACKET

- **Birth Certificate**

Official record of your puppy's birth with parent information.

- **Health Guarantee Explanation**

Plain-English version of your guarantee and how it works.

- **New Puppy Care Handbook**

Complete guide for the first year (feeding, training, health, grooming).

- **Emergency Contact Card**

Keep this with your records — breeder, vet, and poison control.

- **Return & Rehoming Policy**

Our commitment to every puppy and clear process if needed.

- **Redeemable Service Certificates**

Grooming, boarding, training, and photo session vouchers.

- **Microchip Registration Agreement**

Important agreement to keep your puppy's microchip current.

Your puppy's specific documents (Birth Certificate, Health Guarantee, etc.)

are included separately with your purchase paperwork.

YOUR FIRST STEPS

1. Schedule a vet visit within 72 hours of bringing your puppy home.
2. Register the microchip in your name within 30 days.
3. Start the feeding and potty training routine right away.
4. Begin gentle socialization in a positive way.
5. Redeem your included grooming / boarding / training certificates when ready.
6. Reach out to us anytime — we're here for life.

IMPORTANT CONTACTS

Breeder: Elizabeth Kelly, Casa Grande Reserve

Phone / Text: 928.278.3980

Email: info@casagrandereserve.com

Veterinarian: Kennel Care Veterinary Hospital

6277 W Chandler Blvd, Chandler, AZ 85226

Phone: (480) 940-0066 | Text: (480) 906-4835

24/7 Pet Poison Helpline: (855) 764-7661

Thank You

We are honored you chose Casa Grande Reserve.

Raising these puppies with care and intention is our greatest joy.
We are committed to supporting you and your new family member
for many years to come.

Welcome to the Casa Grande Reserve family.

*With love and wagging tails,
Elizabeth Kelly & the Casa Grande Reserve Team*

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